

PRODUCTS & SERVICES

#	Product	Price
Q1	QA Policy Module Includes approximately 150 policies	\$5,000
Q2	Treatment Protocol Program Includes approximately 75 protocols. Categories include treatment, simulation, contrast and immobilization construction protocols	\$5,000
Q3	Rad Onc Nursing Program Includes Nursing Care Plans, Nursing Procedures and Weekly & Follow-Up Assessments	\$2,000
Q4	Patient Information Handouts Includes Informed Consents, Simulation, Treatment, Nutritional and General Discharge Instructions	\$1,500
Q1-Q4	Total Client Edit Package	\$10,000
Q5	TQM/CQI Includes program outlines, peer review, chart rounds, key processes, performance measurements, etc.	\$7,500
Q1-Q5	Total QA CD Package	\$15,000
Q6	Custom TQM/CQI Program CCI will interview and customize the program; process via webcast	\$10,000
Q1-Q5	Total QA CD Package Customized	\$25,000
Q7	TQM Training: Presentation of your final program	\$4,000 Per day
Total QA CD Package: Q1-Q6 Customized and 15 Hours of on-site training		\$32,500



Churchill Consulting, Inc.

- Audits
- Compliance Plans
- Dynamic Forms
- DIRECTTREES® Coding Help Application
- Seminars
- Q&A Programs
- Newsletters

Providing expert services exclusively for radiation oncology since 1992.



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Quality Assurance Products and Services

Policies & Procedures

POLICY MODULE

Churchill Consulting (CCI) offers our comprehensive policies in electronic format to clients for direct edit. This product provides you the opportunity to customize our proven policies at a reduced cost. Our policies include footnotes denoting the accreditation group(s) that the regulation or statement corresponds to. Comments are embedded to assist you with edit process, directing you to the other policies or programs that must have corresponding edits. When you see a **red statement** you may change the methodology of implementation but not the intent of the statement. This allows you the opportunity to customize your policies with the comfort of knowing that the requirements for accreditation are clearly designated.

TREATMENT PROTOCOL MODULE

Our Treatment Protocol module includes twenty sample anatomical based protocols, ready for edit by your physicians. Each protocol includes treatment indications, strategy, modality considerations, chemotherapy, anatomical points of interest, simulation parameters, imaging protocols, and nursing & therapist care parameters. This module provides you with the flexibility to adjust your protocols as procedures change in your department. The goal of a good treatment protocol is to have any professional in our modality be able to treat your patients by referencing your protocols.

NURSING CARE PLANS

Our dynamic Nursing Care Plans follow the patterns of care criteria for each anatomical region. Simply append the care plan to the patients electronic medical record, and begin your documentation.

The outcomes and expected interventions format provide the nurse with the perfect patient education program and a precise documentation tool.

TQM

Total Quality Management (TQM)

TQM is an integrative philosophy of management for continuously improving the quality of patient care and all associated processes.

After interviewing these materials for over ten years, we found that organizations made so few changes that it isn't necessary to interview this program anymore. Our program is that complete! Our proven TQM program is now available for self edit.

Continuous Quality Improvement

The CQI Module includes provisions for chart rounds, outcome studies and peer review. Our data collection forms are easy to implement in your organization.

- *Key processes: chart rounds checklist, peer review*
- *Performance measurements: improve, monitor, benchmark*

Performance Measurements

A full myriad of sample Performance Measurements (PM) will be provided for those high risk, high volume, problem prone areas every cancer center encounters. The PM will include the patient care function (key process), performance measurement statement, dimension (i.e., efficacy, continuity, safety, appropriateness, efficiency, timeliness, respect and caring), sample assessment, and easy to use forms for data collection. Measure and assess your outcomes with our tools

Web Cast or Teleconference Support

Assistance is available on-site or via web cast and/or teleconference. Let Churchill facilitate your team planning meeting and assist in defining appropriate measurement criteria.

Requirements

All materials are written using Microsoft Word XP and Excel (application not included).

A PDF writer application is recommended to compile the entire program in one complete document with bookmarks.

Framework for QA

Design refers to the rational, deliberate process of creating a quality service as viewed by those who receive it and provides opportunities to build into the service or product the dimensions of improvement.

Measurement involves both routine, ongoing data collection for processes or functions performed by individuals or multi-disciplinary teams or groups, as well as time-specific, focused data collection.

Assessment of the data helps you draw conclusions about current performance and decide whether to pursue an opportunity for improvement or resolution of a problem.

Improvement activities should be prioritized in terms of their potential to enhance patient care. Successful processes usually involve planning an improvement, testing a new approach, collecting data about its effects, and then taking action to standardize the improvement or repeating the process if results are not satisfactory.

Redesign of an existing function or process that hasn't achieved the desired improvement will lead back to **Design**.

PATIENT INSTRUCTIONS

Provide your patients with detailed instructional information for every procedure performed in your department, using Churchill Consulting, Inc's complete package of patient instruction forms.

Package Includes

- Site Specific Informed Consents
- Site Specific Simulation & Treatment Instructions
- PT Education & Intervention Instructional Handouts
- Advance Directive Information Forms
- Discharge Instructions
- Site Specific Weekly Assessment Forms
- Site Specific Follow-Up Assessment Forms
- Patient Complaint Forms
- Patient Satisfaction Surveys and Questionnaires